



BRITISH ACCREDITATION COUNCIL INSPECTION REPORT

INTERIM INSPECTION (Short Course Provider)

ORGANISATION: J.A.R.E. Airline Training Partnership Ltd

ADDRESS: Boeing B737 Training and Aviation Centre
European House
Aviation Way
Bournemouth International Airport
Christchurch
Dorset
BH23 6EA

HEAD OF ORGANISATION: Mr Andrew Easton

Accreditation status: Accredited

Date of inspection: 25 November 2013

ACCREDITATION COMMITTEE DECISION AND DATE: Continued accreditation 30 January 2014

PART A - INTRODUCTION

1. Background to the Organisation (adapted from the 2012 inspection report)

The Airline Recruitment and Training Company (the College) was established in 1990 to provide Aircraft Cabin Crew training courses. Over 20 different aviation awards were developed for the airline industry and many of these award schemes were externally accredited by Ascentis, Edexcel and NCFE. The aim of these awards was to link academic study with practical hands-on experience of aviation work leading to relevant employment in the aviation industry. The College operated at four centres in the UK (Heathrow, Manchester, Leeds/Bradford and Birmingham) and employed 20 staff.

In 2002, the funding for franchise agreements with various public sector colleges was considerably reduced by the Government and a smaller more focused organisation was formed – J.A.R.E. Airline Training Partnership Ltd, which operated as an Aviation Private Training Provider (J.A.R.E. are the initials of the two Directors). The College now provides vocational education and training using airline, airport and associated programmes to a wide range of trainees primarily from universities, FE colleges, sixth form colleges and other institutions. These programmes are externally accredited by a leading external awarding body.

In 2011, the College leased a Boeing B737-200 trainer aircraft and an Aviation Centre at Bournemouth International Airport, and in September 2012 the College relocated finally to Bournemouth. The decommissioned B737-200 aircraft was totally refurbished for educational use and is situated outside the classroom at European House, Bournemouth International Airport where the College now has offices, a training suite and other facilities.

The College is approved and appears on the Skills Funding Agency 'Register of Training Organisations', formerly ACTOR, and prior to that was on the LSC Approved List. The College has been a Department for Education approved training organisation since 2005 and been invited to tender for a range of Government contracts. The College had hoped to increase its activities by offering short full-time courses to overseas students.

2. Brief description of the current provision

The aim of the College to increase its activities by recruiting international students has not so far been realised. Over the last year and into 2014, its provision continues to be that of running short "Aviation Experience Sessions" and "Airline Practical Activity Days" for mainly teenage and young adult students. The training sessions are either as part of their longer Travel and Tourism programmes or Uniformed Public Services courses, or as a module for the NCFE Level 2 Certificate in Introduction to Cabin Crew or NCFE Level 2 Certificate in Aviation Operations on the Ground (Knowledge). Individuals occasionally enrol directly on small-group short programmes for airline and airport interview preparation, but the majority of students come in groups from colleges and schools across England and Wales, often combining their visit to J.A.R.E. ATP with other studies or field trips in the Bournemouth area.

An additional small but significant activity of the company not mentioned in the 2012 report is the supply and assembly of aircraft seating and equipment to FE colleges and other providers for training purposes.

The intention to recruit international students remains, and the College is in continuing discussions with an agent-college in India and has established contact with an agent-college in China. For international students it is offering two three-month courses: an Airline Diploma and an Airport Diploma, incorporating awards by NCFE at QCF Level 2, and a five/six month combined Airline & Airport Diploma, also at Level 2 and incorporating NCFE awards.

3. Inspection process

One inspector visited the College, arriving at 11:00 and leaving at 2:30pm. Although students were due later that week, none were present on the day. He therefore interviewed both directors, looked at a range of documentation and was shown around the training premises and the refurbished Boeing 737 aircraft.

4. Inspection history

Full inspection: 27 and 28 November 2012

PART B – JUDGEMENTS AND EVIDENCE

The following judgements and comments are based upon evidence seen by the inspector(s) during the inspection and from documentation provided by the provider

1. Significant changes since the last inspection

(If there has been a change of premises which has not been reported on previously, please include a full report on the new premises)

There have been no significant changes since the last inspection. The intention to recruit international students for its courses remains unrealised by the College, but its other business continues. In June 2013 it passed its ISO 9001:2008 inspection.

2. Response to action points in last report

The November 2012 report identified no points requiring action. It made one recommendation as follows:

that staffing be kept under review because the course administration, teaching and supervision of equipment relied solely on the two directors, with the result that there was a potential weakness in the management system.

The directors have responded to this recommendation as follows: "Regarding the BAC recommendation we have considered this but because we only have a few students at the moment booked to come over the next few months and we have been able to look after our own administration for the past 12 years without any issues, we have, in our Management Review, considered these matters and have decided that we will not be addressing the recommendation for the time being as it would not be cost effective to do so and does not impact on the quality of what we currently offer." Given the present scale of operations at the College, the inspector considers this response reasonable and realistic.

3. Compliance with BAC accreditation requirements – spot check

3.1 Management, Staffing and Administration

	Met	Partially met	Not met	NA
The standards are judged to be	✓			
Comments				

3.2 Teaching, Learning and Assessment

	Met	Partially met	Not met	NA
The standards are judged to be	✓			
Comments				

3.3 Participant Welfare

	Met	Partially met	Not met	NA
The standards are judged to be	✓			
Comments If plans to recruit overseas students are successful, the College will accommodate them in existing student residences used by established providers in Bournemouth.				

3.4 Premises and Facilities

	Met	Partially met	Not met	NA
The standards are judged to be	✓			
Comments				

PART C – SUMMARY OF STRENGTHS AND ACTION POINTS

Institution's strengths The two Directors, who are also the course managers and lecturers, have had 22 years' experience of providing airline and airport training in the UK, EU and throughout the world. There is a quality management system in place that is audited regularly by external auditors. Premises health and safety and participant welfare appear satisfactory, and no issues of concern appear to have been raised.

Actions required	Priority H/M/L
None	

COMPLIANCE WITH STATUTORY REQUIREMENTS

Declaration of compliance has been signed and dated.	YES
Further comments, if applicable. The inspector was shown an updated health and safety policy statement and updated risk assessments.	