



## **BRITISH ACCREDITATION COUNCIL INSPECTION REPORT**

### **INTERIM VISIT (Short Course Provider)**

**ORGANISATION:** Governance and Management Services International

**ADDRESS:** Suite 7, Jamaica Wharf  
2 Shad Thames  
London  
SE1 2YU

**HEAD OF ORGANISATION:** Dr Victor Ayeni, Director

**Accreditation status:** Accredited

**Date of visit:** 15 April 2016

**ACCREDITATION COMMITTEE DECISION AND DATE:** 14 July 2016

## **PART A - INTRODUCTION**

### **1. Background to the organisation**

Governance and Management Services International Ltd (GMSI) was founded in 2006 by one of the current owners. It is a UK-based international training and consultancy firm dedicated to advancing the quality of governance and public sector management in a number of developing countries and transitional democracies. Its core business is to facilitate access to international best practice and to assist governments, organisations and leaders to translate best practice and innovation so as to achieve outstanding results. GMSI is supported by a network of associates and experts in many countries around the world.

First accredited by BAC in 2009, most of GMSI's UK training courses have been delivered in hotels within easy reach of GMSI offices at Shad Thames in South East London, close to the Elephant and Castle and London Bridge. Bus services are good. Venues provide sleeping accommodation, meals, refreshments and facilities for short course presentations. Programmes are not certificated either as internal or external awards, but all participants are given a Certificate of Participation. The Director provides leadership as the full-time tutor, drawing on the services of a network of more than 40 experts equipped to assist in course delivery.

Publicity materials emphasise GMSI's determination to deliver best practice in governance and management services.

### **2. Brief description of the current provision**

Programmes cover a range of topics concerning governance and GMSI's operating motto is 'Facilitating Excellence'. Courses deal with development topics - such as Governance, Policy and Advice, Ethics and Integrity, Improving Human Resources, and Economics and Banking - and are routinely tailored to meet client needs. Up to 10 short course participants are received at one time.

Short courses are typically of one-week duration but are occasionally arranged for up to two weeks. In line with its mandate, GMSI also devotes some of its attention to the provision of consultancy, in the form of in-house development project work. Its services are typically provided to clients in Anglophone countries, including Nigeria, the Caribbean, Sub-Saharan Africa and South Africa.

Structured procedures are in place to facilitate the issue to clients of a Student Visitor Visa. Client groups are arranged so as to ensure that their needs and capabilities are congruent. GMSI runs a check on public sector organisations wishing to access its services; upon registration participants need to demonstrate that they have met fees charged for SCP services.

### **3. Inspection visit process**

One inspector visited the Shad Thames HQ for one morning, meeting the Director, the Administrator and the Programme Manager.

### **4. Inspection history**

|                                       |                     |
|---------------------------------------|---------------------|
| <b>Full Accreditation inspection:</b> | 18-19 March 2010    |
| <b>Spot Check inspection:</b>         | 3 February 2011     |
| <b>Interim inspection:</b>            | 18 April 2011       |
| <b>Reaccreditation Inspection:</b>    | 2 and 15 April 2014 |

**PART B – JUDGEMENTS AND EVIDENCE**

The following judgements and comments are based upon evidence seen by the inspector(s) during the inspection and from documentation provided by the provider

**1. Significant changes since the last inspection**

None.

**2. Response to actions points in last report**

No actions or recommendations were recorded in the previous report.

**3. Compliance with BAC accreditation requirements**

**3.1 Management, Staffing and Administration (spot check)**

|                                | Met | Partially met | Not met |  |
|--------------------------------|-----|---------------|---------|--|
| The standards are judged to be | ✓   |               |         |  |
| <b>Comments</b>                |     |               |         |  |

**3.2 Teaching, Learning and Assessment (spot check)**

|                                | Met | Partially met | Not met |  |
|--------------------------------|-----|---------------|---------|--|
| The standards are judged to be | ✓   |               |         |  |
| <b>Comments</b>                |     |               |         |  |

**3.3 Participant Welfare (spot check)**

|  | Met | Partially met | Not met |  |
|--|-----|---------------|---------|--|
| The standards are judged to be                     | ✓   |               |         |  |
| <b>Comments</b>                                    |     |               |         |  |
| The provider arranges informative tours of London. |     |               |         |  |

### 3.4 Premises and Facilities

|   | Met | Partially met | Not met |  |
|---|-----|---------------|---------|--|
| The standards are judged to be  | ✓   |               |         |  |
| <b>Comments</b><br>The inspector noted an impressive body of reference material in the GMSI library that is augmented by online information facilities open to clients during their visits. |     |               |         |  |

**PART C – SUMMARY OF STRENGTHS AND ACTION POINTS**

**Institution’s strengths**

This short course provider enjoys strong organisational and academic leadership. It has clearly defined goals and objectives. There is a well-qualified administrator who liaises fully with participants.

Good communications are maintained with client organisations and GMSI’s network of highly qualified trainers.

Good quality resources and well-produced documentation are provided.

| Actions required | Priority<br>H/M/L |
|------------------|-------------------|
| None.            |                   |

**COMPLIANCE WITH STATUTORY REQUIREMENTS**

|  |     |
|--|-----|
| Declaration of compliance has been signed and dated. | YES |
| Further comments, if applicable                      |     |