INSTITUTION: Tilsley College
ADDRESS: 78 Muir Street
Motherwell
North Lanarkshire
ML1 1BN

HEAD OF INSTITUTION: Mr Simon Marshall

DATE OF INSPECTION: 30-31 May 2017

ACCREDITATION STATUS AT INSPECTION: Accredited

DECISION ON ACCREDITATION:

☐ Reaccreditation to be awarded for the full four-year period.

☐ Decision on accreditation deferred.

☐ Accreditation to be withdrawn.

Date: 27 July 2017
1. Background to the institution

Tilsley College (the College) is a Christian theological college. It is situated in central Motherwell. It is owned by a charity called Gospel Literature Outreach (GLO) Europe. GLO is an evangelical mission organisation, which is part of the Brethren church. GLO Europe aims to grow mission focussed churches by mobilising, training and resourcing Christians to proclaim the Gospel of Jesus Christ throughout Europe. It set up a training centre in 1974 and, in 1995, the training centre's name was changed to Tilsley College. Tilsley College's work feeds into the overall strategy and aim of GLO.

GLO Europe has a board of directors, which has overall responsibility for the work of the mission as well as the College. There is also a College Council, which acts in an advisory capacity and is also responsible for supporting and encouraging the work of the College.

2. Brief description of the current provision

The College offers a one year Certificate in Biblical Studies and Christian Ministry, which is at Level 7 in the Scottish Credit and Qualifications Framework (SCQF) and at Level 4 in the European Qualifications Framework (EQF). Students have the option of extending their studies into a second year on the Diploma in Biblical Studies and Christian Ministry which is SCQF Level 8 and EQF Level 5.

The aim of the programme is to prepare students for practical ministry. At the time of the inspection, eight full-time students were enrolled on the Certificate programme and nine full-time and three part-time students were enrolled on the Diploma programme. All students are over the age of 18.

The majority of students are from the United Kingdom (UK) but some are from France. The College is planning to introduce the European Baccalaureate in Biblical Studies and Christian Ministry, at SCQF Level 9 and EQF Level 4b, from September 2017. This will be open to students who have completed the Diploma and have consistently achieved high Grades throughout the programme.

The College also offers a number of non-accredited course of study including Open Access, where first and second year topics are offered on a part-time or open access basis. Joshua is a church-based training programme which is run over a series of 22 evenings and some of the sessions are offered on-line. Learning to Lead is an on-line programme, which is available to individuals or groups of people wishing to develop their Christian leadership abilities.

3. Inspection process

The inspection was conducted by one inspector over two days. Discussions were held with the Principal, the Academic Dean and a member of the College Council. A tour of the premises was also carried out. An observation of a lesson, entitled the Widening Gulf Between Church and Society, was carried out and an interview was held with a small group of students.

4. Inspection history:

<table>
<thead>
<tr>
<th>Inspection type</th>
<th>Date</th>
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<tbody>
<tr>
<td>Stage 2</td>
<td>28 July 2009</td>
</tr>
<tr>
<td>Stage 3</td>
<td>16 October 2009</td>
</tr>
<tr>
<td>Interim</td>
<td>7 September 2010</td>
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<tr>
<td>Re-accreditation</td>
<td>6-7 June 2013</td>
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<tr>
<td>Interim</td>
<td>1 September 2015</td>
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PART B - JUDGEMENT AND EVIDENCE
The following judgements and comments are based upon evidence seen by the inspector(s) during the inspection and from documentation provided by the institution.

INSPECTION AREA - MANAGEMENT, STAFFING AND ADMINISTRATION

1. **The institution is effectively managed**

   1.1 The management structure is clearly defined, documented and understood, including the role and extent of authority of any owners, trustees or governing body.

   1.2 The head of the institution and other senior managers are suitably qualified and experienced, understand their specific responsibilities and are effective in carrying them out.

   1.3 There are clear channels of communication between the management and staff.

   **This standard is judged to be:**
   - Met
   - Partially Met
   - Not Met

   **Comments**
   An up-to-date organisation chart sets out a clear management structure. Senior managers are well qualified and experienced.

2. **The administration of the institution is effective**

   2.1 Administrators are suitably qualified or experienced and understand their specific responsibilities and duties.

   2.2 The size of the administrative team is sufficient to ensure the effective day-to-day running of the institution.

   2.3 The administrative support available to the management is clearly defined, documented and understood.

   2.4 Policies, procedures and systems are well documented and effectively disseminated across the institution.

   2.5 Data collection and collation systems are effective.

   **This standard is judged to be:**
   - Met
   - Partially Met
   - Not Met

   **Comments**
3. **The institution employs appropriate managerial and administrative staff**

3.1 There are appropriate policies and effective procedures for the recruitment and continuing employment of suitably qualified and experienced staff.  

3.2 Experience and qualifications claimed are verified before employment.  

3.3 There is an effective system for regularly reviewing the performance of staff.  

**This standard is judged to be:**  

- **Met**  
- **Partially Met**  
- **Not Met**

**Comments**

Staff are not employees. Volunteers or associates carry out specific duties, such as teaching and administration, as part of their Christian ministry. A five year Memorandum of Understanding, which is accompanied by a schedule of services, is signed by a representative of the College and the individual volunteer or associate.

Administration staff are suitable for their roles.

4. **Publicity material, both printed and electronic, gives a comprehensive, up-to-date and accurate description of the institution and its curriculum**

4.1 Text and images provide an accurate depiction of the institution’s location, premises, facilities and the range and nature of resources and services offered.  

4.2 Information on the courses available is comprehensive, accurate and up to date.  

**This standard is judged to be:**  

- **Met**  
- **Partially Met**  
- **Not Met**

**Comments**

5. **The institution takes reasonable care to recruit and enrol suitable students for its courses**

5.1 Entry requirements for each course are set at an appropriate level and clearly stated in the course descriptions seen by prospective students.  

5.2 A formal application process ensures that students meet the entry requirements and any claimed qualifications are verified.  

5.3 Students are properly briefed on the nature and requirements of the courses for which they apply, and all application enquiries responded to promptly and appropriately.  

5.4 Any overseas recruitment agents are properly selected, briefed, monitored and evaluated.  

5.5 Students receive a proper initial assessment which includes language ability to confirm their capability to complete the courses on which they are enrolling.  

**This standard is judged to be:**  

- **Met**  
- **Partially Met**  
- **Not Met**

**Comments**

Overseas recruitment is conducted through the church network and a briefing document is given to church leaders who must recommend all applicants. As a result, applicants are suitable for their courses.

Students are assessed well prior to enrolment. Applicants are required to have passed an English proficiency test at Test of English as a Foreign Language (TOEFL) Grade 6 to enrol on the College’s courses. An interview is also completed, via an online meeting facility, prior to enrolment and the applicant’s English is assessed at this time.
6. There is an appropriate policy on student attendance and effective procedures and systems to enforce it

| 6.1 | There is a clear and published policy on student attendance and punctuality, requiring that they attend at least 80% of their scheduled classes. | ☐ Yes ☐ No ☐ NA |
| 6.2 | Accurate and secure records of attendance and punctuality at each session are kept for all students, collated centrally and reviewed at least weekly. | ☐ Yes ☐ No ☐ NA |
| 6.3 | Student absences are followed up promptly and appropriate action taken. | ☐ Yes ☐ No ☐ NA |

**This standard is judged to be:** ☐ Met ☐ Partially Met ☐ Not Met

**Comments**

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7. The institution regularly obtains and records feedback from students and other stakeholders and takes appropriate action where necessary

| 7.1 | The institution has effective mechanisms for obtaining feedback from students and other stakeholders (such as staff, partner institutions and employers) on all aspects of the institution's provision, including formal student representation where appropriate. | ☐ Yes ☐ No |
| 7.2 | Feedback is obtained, recorded and analysed on a regular basis. | ☐ Yes ☐ No |
| 7.3 | The feedback is reviewed by management and action is taken where necessary. | ☐ Yes ☐ No |
| 7.4 | There is a mechanism for reporting on the institution's response to the feedback to the student body. | ☐ Yes ☐ No |

**This standard is judged to be:** ☐ Met ☐ Partially Met ☐ Not Met

**Comments**

Members of the College Council include a trustee of Echoes. Echoes is a mission service organisation, which is based in the UK. It is a member of the board of Partnership UK, which is a support network for over 400 churches. The Chief Executive Officer of an organisation called Counties, which supports community evangelists, also works closely with Tilsley College. Therefore, the College Council has access to good expertise. Feedback is obtained from the College council and this informs the curriculum review carried out by the College.

Staff hold regular meetings with the student representatives and the College's response to feedback is discussed at these meetings.

The College sends out a newsletter to its alumni five times a year. In addition to including information about the College, its alumni, fundraising for special events and requests for prayers, the College plans to include feedback on the action it has taken in response to students' comments.
8. **The institution has effective systems to review its own standards and assess its own performance with a view to continuing improvement**

8.1 There are effective systems for monitoring and periodically reviewing all aspects of the institution’s performance. [Yes/No]

8.2 Reports are compiled at least annually which present the results of the institution’s reviews and incorporate action plans. Reports include analysis of year-on-year results on student satisfaction, retention, achievement, examination results and completion rates. [Yes/No]

8.3 Action plans are implemented and regularly reviewed, with outcomes reported to the management. [Yes/No]

**This standard is judged to be:** [Met/Partially Met/Not Met]

**Comments**

The College’s strategic plan is reviewed on an annual basis and was last revised in February 2016. It has been regularly updated since its inception in 2008. It takes into account recent developments in various aspects of the College’s contexts, such as government visa requirements, the mission environment, the broad Brethren movement and the UK Bible College situation.

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**INSPECTION AREA - TEACHING, LEARNING AND ASSESSMENT**

9. **Academic management is effective**

9.1 There is a suitably qualified and experienced academic manager or academic management team with responsibility for teaching, learning and assessment. [Yes/No]

9.2 Classes are timetabled and rooms allocated appropriately for the courses offered. [Yes/No]

9.3 The allocation of teachers to classes provides for a consistent learning experience. [Yes/No]

9.4 There is an appropriate policy and effective procedures for the acquisition of academic resources. [Yes/No]

**This standard is judged to be:** [Met/Partially Met/Not Met]

**Comments**
10. **The courses are planned and delivered in ways that enable students to succeed**

| 10.1 Courses are designed and delivered in ways that allow students to develop the knowledge and skills which will be required for final examinations or assessments. | Yes | No |
| 10.2 Lessons and assessments maintain an appropriate focus on any assessment objectives or statement of learning outcomes established by the awarding body. | Yes | No |
| 10.3 Formative assessments appropriately reflect the nature and standards of summative examinations. | Yes | No |
| 10.4 Students are encouraged and enabled to develop independent learning skills. | Yes | No |
| 10.5 Full-time courses requiring students to attend for 15 hours or more per week are time tabled over at least three days. | Yes | No |
| 10.6 Any required coursework and revision periods are scheduled in advance. | Yes | No |
| 10.7 The academic backgrounds and particular needs of students are taken into account in the classroom delivery of the course. | Yes | No |

**This standard is judged to be:**  
Comments:
courses are designed to respond to the individual needs of the College's students. Teaching takes place in small groups and study skills are incorporated throughout the courses.

Assessment has also been adapted so that it is not solely assignment based and can also be completed through case study analysis and discussions.

11. **Teachers are suitable for the courses to which they are allocated and effective in delivering them**

| 11.1 Teachers are appropriately qualified and experienced. | Yes | No |
| 11.2 Teachers have a level of subject knowledge, pedagogic and communicative skill which allows them to deliver the content of courses effectively. | Yes | No |
| 11.3 The appraisal procedures for teaching staff incorporate regular classroom observation. | Yes | No |
| 11.4 Teachers are supported in their continuing professional development and enabled to develop further pedagogic techniques to enhance the learning of students. | Yes | No |
| 11.5 Teachers respond to different learning needs of students where appropriate, taking various learning styles into account in their planning and delivery of lessons. | Yes | No |
| 11.6 Teachers employ effective strategies to involve all students in active participation and to check their understanding of concepts and course content. | Yes | No |

**This standard is judged to be:**  
Comments:
Teaching makes good use of pair and group activities, so that students are engaged throughout. Students are keen to share their experiences of how their churches were connecting with people and listen to others' experiences.

Lecturers are experienced. One is a Minister and returns to the College as a guest lecturer.

Staff are encouraged to undertake Continuing Professional Development (CPD). For example, lecturers are completing programmes such as a Doctor of Philosophy (PhD) in Theology and a Masters of Theology in Church History.
12. The institution provides students and teachers with access to appropriate resources and materials for study

This standard is judged to be:  ● Met  ○ Partially Met  ○ Not Met

Comments

The College maintains a large, well-stocked library with approximately 12,000 books available to staff and students.

13. Students receive appropriate assessment and feedback on their performance and progress, which are effectively monitored

13.1 Courses are planned to include a schedule of assessments, the procedures and criteria for which are available in writing and in advance to students and teachers.  ● Yes  ○ No

13.2 Assessment outcomes are monitored to enable the identification of students who are not making satisfactory progress and prompt intervention where appropriate.  ● Yes  ○ No

13.3 Students are made aware of how their progress relates to their targeted level of achievement.  ● Yes  ○ No

13.4 The institution takes appropriate steps to identify and discourage cheating and other misdemeanours, and to penalise offenders.  ● Yes  ○ No

13.5 Additional support or advice on alternative courses is provided to students who are judged not to be making sufficient progress to succeed.  ● Yes  ○ No

13.6 Oral and written feedback is given to individual students on a regular basis, tailored to meet their specific needs and constructive in its nature and delivery.  ● Yes  ○ No

13.7 Students have appropriate access outside class time to teachers or personal tutors for academic support.  ● Yes  ○ No

This standard is judged to be:  ● Met  ○ Partially Met  ○ Not Met

Comments

14. The institution offers courses leading to accredited awards granted by recognised awarding bodies wherever appropriate

14.1 For courses leading to the award of a UK degree, the institution has a formal agreement with a recognised UK degree-awarding body.  ○ Yes  ○ No  ○ NA

14.2 For courses leading to other UK awards, the awarding body is recognised by the relevant regulator.  ○ Yes  ○ No  ○ NA

14.3 For courses leading to the award of an overseas degree, the institution has a formal partnership agreement with the overseas degree-awarding body, which is itself accredited by a recognised national agency.  ○ Yes  ○ No  ○ NA

This standard is judged to be:  ● Met  ○ Partially Met  ○ Not Met  ○ NA

Comments

The College's programme of studies is recognised by the European Evangelical Accrediting Association, which is a quality assurance network serving evangelical theological schools in Europe.
15. There is a clear rationale for courses leading to unaccredited or internal awards

15.1 There is a clear statement of the level claimed relative to the NQF/QCF and evidence that students who receive the award meet the stated requirements for that level.  

15.2 There is evidence of the extent to which the awards are accepted for the purposes of employment or further study.  

15.3 External moderators are involved in the assessment process where appropriate.  

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16. There are satisfactory procedures for the administration of examinations and other means of assessment

16.1 The institution complies with the requirements of the relevant awarding bodies in terms of examination security and administration.  

16.2 For internal awards, there are effective systems in place for examination security and administration, and clear procedures for students to appeal against their marks.  

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17. There is appropriate provision of advice for students intending to proceed to employment or higher/further education

17.1 Students have access to advice from appropriate staff member on further study and career opportunities.  

17.2 If the institution offers courses preparing students for higher education, they have access to prospectuses and to advice from a designated staff member both on selecting courses and institutions and on the application process.  

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The College is planning to introduce the European Baccalaureate in September 2017. This is being done in response to requests made by the College's previous students for a third year of study following the Diploma programme.
18. **Students receive pastoral support appropriate to their age, background and circumstances**

18.1 There is at least one named staff member responsible for student welfare who is suitably trained, accessible to all students and available to provide advice and counselling.  

Yes  No

18.2 Students receive appropriate advice before arrival.  

Yes  No

18.3 Students receive an appropriate induction and relevant information upon arrival.  

Yes  No

18.4 Students are issued with a contact number for out-of-hours and emergency support.  

Yes  No

18.5 The institution has policies in place to avoid discrimination and a published procedure for dealing with any abusive behaviour.  

Yes  No

18.6 Effective safeguarding arrangements are in place and are regularly reviewed to keep all students safe.  

Yes  No  NA

18.7 Effective arrangements are in place to protect students from the risks associated with radicalisation and extremism.  

Yes  No

This standard is judged to be:  Met  Partially Met  Not Met

**Comments**

All students complete a Protecting Vulnerable Groups (PVG, Disclosure Scotland) membership for their mission work in the community.  

18.7 Although Ministers come to the College to share good practice and provide some training about working in communities, there is no formal training with regard to protecting students from the risks associated with radicalisation and extremism.

19. **International students are provided with specific advice and assistance**

19.1 International students receive appropriate advice before their arrival on travelling to and staying in the UK.  

Yes  No

19.2 International students receive an appropriate induction upon arrival covering issues specific to the local area.  

Yes  No

19.3 Information and advice specific to international students continues to be available throughout the course of study.  

Yes  No

19.4 Provision of support takes into account cultural and religious considerations. Where possible, students have access to speakers of their own first language.  

Yes  No

This standard is judged to be:  Met  Partially Met  Not Met  NA

**Comments**

Staff at the College speak a range of languages including Spanish, French, Faroese, Danish, Swahili, Bemba, Norwegian and Swedish.
20. The fair treatment of students is ensured

20.1 Students apply for and are enrolled on courses under fair and transparent contractual terms and conditions.  
☐ Yes  ☐ No

20.2 Students have access to a fair complaints procedure of which they are informed in writing at the start of the course.  
☐ Yes  ☐ No

20.3 Students are advised of BAC's own complaints procedure.  
☐ Yes  ☐ No

This standard is judged to be:  ☑ Met  ☐ Partially Met  ☐ Not Met

Comments

The student representatives confirm that staff are responsive to feedback with appropriate changes being made where possible. For example, in response to student feedback, the College is presently developing the range of food it is offering to the students and staff to make it more representative of a range of diets.

21. Where residential accommodation is offered, it is fit for purpose, well maintained and appropriately supervised

21.1 Any residential accommodation is clean, safe and of a standard which is adequate to the needs of students.  
☐ Yes  ☐ No

21.2 Any residential accommodation is open to inspection by the appropriate authorities, including Ofsted where students under 18 are accommodated.  
☐ Yes  ☐ No  ☑ NA

21.3 Clear rules and fire, health and safety procedures are in place, with appropriate precautions taken for security of students and their property.  
☐ Yes  ☐ No

21.4 A level of supervision is provided appropriate to the needs of students.  
☐ Yes  ☐ No

21.5 Separate accommodation blocks are provided for students under 18.  
☐ Yes  ☐ No  ☑ NA

This standard is judged to be:  ☑ Met  ☐ Partially Met  ☐ Not Met  ☑ NA

Comments

Students confirm that the College feels like home. They also appreciate the variety of accommodation offered and the flexibility in allocating accommodation to meet individual students' needs.

The College has drawn up a detailed set of guidelines for community living and these are included in the Practical Information and Policies document which is distributed to students and staff.

During induction week, students undertake a basic food hygiene certificate with an external trainer.
22. Where home-stay accommodation is organised, the welfare of students is ensured and the institution's relationship with hosts is properly managed

22.1 Due care is taken in selecting home-stay accommodation which both provides a safe and comfortable living environment for students and is appropriately located for travel to the institution and back.  

22.2 Any home-stay accommodation is inspected before students are placed and is subject to regular re-inspection by a responsible representative or agent of the institution.  

22.3 The institution has appropriate contracts in place with any hosts, clearly setting out the rules, terms and conditions of the provision.  

22.4 Appropriate advice and support is given to both hosts and students before and during the placement.  

22.5 Clear monitoring procedures are in place with opportunities for student feedback and prompt action taken in the event of problems.

This standard is judged to be:  ☐ Met  ☐ Partially Met  ☐ Not Met  ☐ NA

Comments

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23. The institution provides an appropriate social programme for students and information on leisure activities in the area

23.1 Students are provided with appropriate information on opportunities for participation at events and other leisure activities which may be of interest.  

23.2 The social programme is responsive to the needs and wishes of students.  

23.3 Any activities within the social programme have been chosen with consideration for their affordability by the majority of students.  

23.4 Any activities organised by the institution are supervised by a responsible representative with suitable qualifications and experience.

This standard is judged to be:  ☐ Met  ☐ Partially Met  ☐ Not Met  ☐ NA

Comments

A table-tennis table and a pool table are available in the main hall for students' use.
## INSPECTION AREA - PREMISES AND FACILITIES

### 24. The institution has secure possession of and access to its premises

<table>
<thead>
<tr>
<th>24.1 The institution has secure tenure on its premises.</th>
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<thead>
<tr>
<th>24.2 Where required, the institution has access to suitable external premises for academic or non-academic purposes of a temporary or occasional nature.</th>
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**This standard is judged to be:** [ ] Met [ ] Partially Met [ ] Not Met

**Comments**

GLO Trust Scotland owns the premises.

### 25. The premises provide a safe, secure and clean environment for students and staff

<table>
<thead>
<tr>
<th>25.1 Access to the premises is appropriately restricted and secured.</th>
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<thead>
<tr>
<th>25.2 The premises are maintained in an adequate state of repair, decoration and cleanliness.</th>
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<tr>
<th>25.3 There are specific safety rules in areas of particular hazard (e.g. science laboratories), made readily available to students, staff and visitors.</th>
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<tr>
<th>25.4 General guidance on health and safety is made available to students, staff and visitors.</th>
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<tr>
<th>25.5 There is adequate signage inside and outside of the premises and notice boards for the display of general information.</th>
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<tr>
<th>25.6 There is adequate circulation space for the number of students and staff accommodated, and a suitable area in which to receive visitors.</th>
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<tr>
<th>25.7 There are toilet facilities of an appropriate number and level of cleanliness.</th>
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<tr>
<th>25.8 There is adequate heating and ventilation in all rooms.</th>
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**This standard is judged to be:** [ ] Met [ ] Partially Met [ ] Not Met

**Comments**
26. **Classrooms and other learning areas are appropriate for the courses offered**

| 26.1 Classrooms and other learning areas provide adequate accommodation in size and number for the classes allocated to them. | Yes | No |
| 26.2 Classrooms and any specialised learning areas (e.g. laboratories, workshops, studios) are equipped to a level which allows for the effective delivery of each course. | Yes | No |
| 26.3 There are facilities suitable for conducting the assessments required on each course. | Yes | No | NA |

**This standard is judged to be:** Met Partially Met Not Met

**Comments**

The College has two classrooms, one seating 20 students and the other seating 10. Both classrooms are appropriately equipped with projectors, laptops, screens and whiteboards. There is also a main hall which has a moveable projector and screen.

All lectures are held in the classrooms. Morning devotions are held in the main hall which is also used as a dining hall and recreation space.

27. **There are appropriate additional facilities for students and staff**

| 27.1 Students have access to sufficient space and suitable facilities for private study, including library and IT resources. | Yes | No |
| 27.2 Teaching staff have access to sufficient personal space for preparing lessons, marking work and relaxation. | Yes | No |
| 27.3 Students and staff have access to space and facilities suitable for relaxation and the consumption of food and drink where appropriate. | Yes | No | NA |
| 27.4 Students and staff have access to storage for personal possessions where appropriate. | Yes | No | NA |
| 27.5 There are individual offices or rooms in which academic staff and senior management can hold private meetings and a room of sufficient size to hold staff meetings. | Yes | No |
| 27.6 Administrative offices are adequate in size and resources for the effective administration of the institution. | Yes | No |

**This standard is judged to be:** Met Partially Met Not Met

**Comments**

The College library contains approximately 12,000 books. Students have access to four computers with internet access in the library.

**COMPLIANCE WITH STATUTORY REQUIREMENTS**

Declaration of compliance has been signed and dated. Yes No
PART C - SUMMARY OF STRENGTHS AND ACTION POINTS

Numbering of action points aligns with that of the minimum standards

MANAGEMENT, STAFFING AND ADMINISTRATION

Institution's strengths

The College is a vocational institutional with a highly committed and well experienced management team.

Lines of communication are clear and well established and the College's staff are fully aware of their roles and responsibilities.

The staff regard their responsibilities as part of their mission and they fully support the students during their time at the College.

The College also encourages its staff to undertake further postgraduate study and sabbaticals.

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<th>Actions required</th>
<th>Priority H/M/L</th>
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TEACHING, LEARNING AND ASSESSMENT

Institution's strengths

The academic staff are well qualified, experienced practitioners in Christian ministry.

Students are engaged and motivated.

Students contribute feedback regularly and feel that their opinions and thoughts are valued by the academic staff at the College. They find the staff are accessible and supportive.

The College listens to its students and, as a result, is introducing a third year of studies which will lead to the European Baccalaureate in Biblical Studies and Christian Ministry.

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STUDENT WELFARE

Institution's strengths

The College and its staff create a supportive community for its students.

Students are exposed to international contexts and overseas students are provided with a high level of support during their time at the College.

The administrative team is accessible and approachable and the academic team provides a high level of pastoral care.

Regular formal meetings are held with student representatives.

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<tr>
<th>Actions required</th>
<th>Priority H/M/L</th>
</tr>
</thead>
<tbody>
<tr>
<td>18.7 Staff must undergo training to raise awareness as to how they can protect students from the risks associated with radicalisation and extremism.</td>
<td></td>
</tr>
</tbody>
</table>

|  |  |  |
PREMISES AND FACILITIES

Institution's strengths

The premises are safe, secure and well maintained.

There are facilities available for a greater number of students than those which are presently attending the College.

<table>
<thead>
<tr>
<th>Actions required</th>
<th>Priority H/M/L</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
<td></td>
</tr>
<tr>
<td></td>
<td>☐ High ☐ Medium ☐ Low</td>
</tr>
</tbody>
</table>

RECOMMENDED AREAS FOR IMPROVEMENT

None

COMPLIANCE WITH STATUTORY REQUIREMENTS

None