# **BRITISH ACCREDITATION COUNCIL INSPECTION REPORT**

# **Short Course Provider (SCP) Full Inspection**

| ORGANISATION: | Summit Educational Enterprise Ltd |
|---------------|-----------------------------------|
| ADDRESS:      | 30 St Giles<br>Oxford<br>OX1 3LE  |

**HEAD OF ORGANISATION:** Dr Yi Samuel Chen

**DATE OF INSPECTION:** 30 July 2016 and 17 August 2016

ACCREDITATION STATUS AT INSPECTION: Not accredited

### **DECISION ON ACCREDITATION:**

| •          | Accreditation awarded for the full four-year period. |
|------------|--|
| $\bigcirc$ | Decision on accreditation deferred.                  |
| 0          | Award of accreditation refused.                      |

Date: 9 Sep 2016

#### 1. Background to the organisation

Summit Education Enterprise (SEE) was founded in February 2012 and is a private limited company. The two owners, one of which finished his DPhil at the University of Oxford, both now work in academic posts at the university. The owners have close links with a number of university teaching staff who are utilised on SEE programmes and projects.

SEE provides residential educational summer and winter short courses at various colleges of the University of Oxford. SSE is also involved in consultancy and project management activities for a variety of educational and commercial clients.

Close relations are maintained with universities overseas who send students onto SEE's programmes. Academic staff from these universities attend SEE's programmes in a monitoring capacity.

#### 2. Brief description of the current provision

Short courses commenced in 2015. There are four separate programmes in 2016. Currently all students are from China and none are under the age of 18.

There are currently two programmes on offer and both are two weeks in duration. The Oxford Study Programme has run on three occasions in 2016, and the Future of Cities: Best Sustainable Practice Programme has run once. Both courses are fully timetabled for the complete duration and include lectures, seminars and study visits. One of the programmes also offered site visits to local firms in Oxfordshire and London. The programmes offer relevant social and cultural activities.

Academic and social activities are led and delivered by staff of the University of Oxford as workshops on international relations, aspects of the European Union (EU), technology transfer, the environment, economics, English heritage, study skills, English culture and etiquette and leadership. There are workshops on how to apply for postgraduate programmes at UK universities.

SEE also offers an optional 7-day cultural tour of England and Scotland. A keep fit zumba session is also timetabled for students. These latter two activities were not inspected.

#### 3. Inspection process

The inspection was carried out over two days by two inspectors with both programmes offered being inspected. The two owners were interviewed along with two university tutors and some course students. Documents were examined, and teaching and workshop facilities seen. Student accommodation was not visited but, as the accommodation is hosted by University of Oxford, it is maintained at a high standard. This inspection report is in relation to the provider's provision in the United Kingdom only.

# **PART B - JUDGEMENT AND EVIDENCE**

if it fulfils its growth ambitions.

The following judgements and comments are based upon evidence seen by the inspector(s) during the inspection and from documentation provided by the provider.

# **INSPECTION AREA - MANAGEMENT, STAFFING AND ADMINISTRATION**

| 1.1                  | The management structure is clearly defined, documented and understood, including the role and extent of authority of any owners, trustees or governing body.  | Yes   | ○ No           |
|----------------------|--|---|----------------|
| .2                   | The head of the provider and other senior managers are suitably qualified and experienced, understand their specific responsibilities and are effective in carrying them out.  | Yes   | ○ No           |
| .3                   | There are clear channels of communication between the management and staff and those working at the delivery venue/s.  | Yes   | ○ No           |
|                      | This standard is judged to be:   Met   Partially Met   Not Met   |   |                |
| mm                   | ents   |   |                |
|                      | wner managers are highly qualified and experienced. Managers are closely involved with the   | operation   | ons or the     |
| anı                  | sation and there are very clear lines of responsibility and accountability.  |   |                |
|                      | The administration of the provider is effective  |   |                |
|                      |  | Yes   | ○ No           |
| 1                    | The administration of the provider is effective  Administrators are suitably qualified or experienced and understand their specific  |   | ○ No           |
| 1                    | The administration of the provider is effective  Administrators are suitably qualified or experienced and understand their specific responsibilities and duties.  The size of the administrative team is sufficient to ensure the effective day-to-day running   | <ul><li>Yes</li></ul>   |                |
| 1 2 3                | The administration of the provider is effective  Administrators are suitably qualified or experienced and understand their specific responsibilities and duties.  The size of the administrative team is sufficient to ensure the effective day-to-day running of the provider.  The administrative support available to the management is clearly defined, documented   | <ul><li>Yes</li><li>Yes</li></ul>                                     | ○ No           |
| <br>.1<br>.2<br>.3   | The administration of the provider is effective  Administrators are suitably qualified or experienced and understand their specific responsibilities and duties.  The size of the administrative team is sufficient to ensure the effective day-to-day running of the provider.  The administrative support available to the management is clearly defined, documented and understood.  Policies, procedures and systems are well documented and effectively disseminated across               | <ul><li>Yes</li><li>Yes</li><li>Yes</li></ul>                         | ○ No           |
| .1<br>.2<br>.3<br>.4 | The administration of the provider is effective  Administrators are suitably qualified or experienced and understand their specific responsibilities and duties.  The size of the administrative team is sufficient to ensure the effective day-to-day running of the provider.  The administrative support available to the management is clearly defined, documented and understood.  Policies, procedures and systems are well documented and effectively disseminated across the provider. | <ul><li>Yes</li><li>Yes</li><li>Yes</li><li>Yes</li><li>Yes</li></ul> | ○ No ○ No ○ No |

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| 3.      | The provider employs appropriate managerial and administrative staff   |        |         |           |
|---------|--|--------|---------|-----------|
| 3.1     | There are appropriate policies and effective procedures for the recruitment and continuing employment of suitably qualified and experienced staff.         | Ye     | s 🔘     | No        |
| 3.2     | Experience and qualifications claimed are verified before employment.  | Ye     | s C     | No        |
| 3.3     | There is an effective system for regularly reviewing the performance of staff.   | • Ye   | es 🔘    | No        |
|         | This standard is judged to be:   Met   Partially Met   Not Met   |        |         |           |
| Comm    | ents   |        |         |           |
| Staff e | employed are very well qualified and experienced.  |        |         |           |
|         |  |        |         |           |
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|         |  |        |         |           |
| 4.      | Publicity material, both printed and electronic, gives a comprehensive, up-to-date and accurate description of the provider and its programmes             |        |         |           |
| 4.1     | Text and images provide an accurate depiction of the provider's location, premises, facilities and the range and nature of resources and services offered. | • Ye   | s 🔘     | No        |
| 4.2     | Information on the courses available is comprehensive, accurate and up to date.  | Ye     | s 🔘     | No        |
|         |  |        |         |           |
|         | This standard is judged to be:   Met   Partially Met   Not Met   |        |         |           |
| Comm    | ents —   |        |         |           |
|         | ity material, course guides and handbooks are detailed giving prospective students a good ide  |        |         |           |
|         | nd how they will participate in the course activities. Tutors are required to provide a detailed pleas to be discussed in class.                           | re-cou | irse sy | nopsis of |
| the ar  | eus to be discussed in cluss.  |        |         |           |
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| 5.  | The provider takes reasonable care to recruit and enrol suitable participants for its courses  |             |       |                                  |                      |                    |   |
|---|--|-------------|-------|----------------------------------|----------------------|--------------------|---|
| 5.1   | Entry requirements for each course, including those relating to language ability, are set at an appropriate level and clearly stated in the course descriptions seen by prospective participants.  | ● Ye        | es (  | <u> </u>                         | lo (                 | ○ NA               |   |
| 5.2   | A formal application process ensures that participants meet the entry requirements and any claimed qualifications are verified.  | <b>●</b> Ye | es (  | <u> </u>                         | lo (                 | O NA               |   |
| 5.3   | The provider replies to all application enquiries promptly and appropriately and briefs all stakeholders properly on the nature and requirements of its programmes.  | Ye          | es (  | <u> </u>                         | lo (                 | ○ NA               |   |
| 5.4   | Any overseas recruitment agents are properly selected, briefed, monitored and evaluated.   |             | es (  | <u> </u>                         | lo (                 | ○ NA               |   |
|   | This standard is judged to be:   Met   Partially Met   Not Met   |             |       |                                  |                      |                    |   |
| commo   | ents   |             |       |                                  |                      |                    | _ |
| orogra  | cruitment of students is carefully scrutinised to ensure that prospective students are appropermmes on offer. Staff of universities overseas help ensure that students from their instited to SEE's programmes.  | -           |       |                                  |                      |                    |   |
| what s  | e application form, prospective students have to be clear as to why they wish to undertake the kills they have, and how these fit into the SEE programmes. Prospective students indicate howelp their own future careers or academic aspirations.  |             | _     | -                                |                      |                    |   |
|   | ed pre-course reading lists and guides to appropriate websites are given to students by SEE. S erable care to ensure that these lists are relevant to the programme of study.  | EE ma       | nag   | ers t                            | ake                  |                    |   |
| Γhe ap  | plication and enrolment process is considered to be a major strength of the SEE's programme  | e.          |       |                                  |                      |                    |   |
|   |  |             |       |                                  |                      |                    |   |
| 6.  | There is an appropriate policy on participant attendance and effective procedures and systems to enforce it  |             |       |                                  |                      |                    |   |
| 6.1   |  | O Ye        | es (  | • N                              | lo                   |                    |   |
|   | systems to enforce it  There is a clear and published policy on participant attendance and punctuality.  | ○ Ye        |       |                                  |                      | ○ NA               |   |
| 6.1   | Systems to enforce it  There is a clear and published policy on participant attendance and punctuality.  Accurate and secure records of attendance and punctuality at each session are kept for all  |             | es (  | <ul><li>N</li></ul>              | lo (                 | ○ NA               |   |
| 6.1   | There is a clear and published policy on participant attendance and punctuality.  Accurate and secure records of attendance and punctuality at each session are kept for all participants, collated centrally and reviewed.  | O Ye        | es (  | <ul><li>N</li></ul>              | lo (                 | ○ NA               |   |
| 6.1   | There is a clear and published policy on participant attendance and punctuality.  Accurate and secure records of attendance and punctuality at each session are kept for all participants, collated centrally and reviewed.  Participant absences are followed up promptly and appropriate action taken.  This standard is judged to be:   Met   Partially Met   Not Met | O Ye        | es (  | <ul><li>N</li></ul>              | lo (                 | ○ NA               |   |
| 6.1 6.2 6.3 Commo   | There is a clear and published policy on participant attendance and punctuality.  Accurate and secure records of attendance and punctuality at each session are kept for all participants, collated centrally and reviewed.  Participant absences are followed up promptly and appropriate action taken.  This standard is judged to be:   Met   Partially Met   Not Met | Ye Ye omote | es su | o N                              | lo (                 | lly<br>y           |   |
| 6.1<br>6.2<br>6.3<br>Commo<br>5.1 The<br>very highsent<br>policy of | There is a clear and published policy on participant attendance and punctuality.  Accurate and secure records of attendance and punctuality at each session are kept for all participants, collated centrally and reviewed.  Participant absences are followed up promptly and appropriate action taken.  This standard is judged to be:                                 | O Ye        | es (  | N      N      wucce     with and | ssful<br>h an<br>pub | lly<br>y<br>lish a |   |
| 6.1<br>6.2<br>6.3<br>Commo<br>5.1 The<br>very highsent<br>policy of | There is a clear and published policy on participant attendance and punctuality.  Accurate and secure records of attendance and punctuality at each session are kept for all participants, collated centrally and reviewed.  Participant absences are followed up promptly and appropriate action taken.  This standard is judged to be:                                 | O Ye        | es (  | N      N      wucce     with and | ssful<br>h an<br>pub | lly<br>y<br>lish a |   |
| 6.1<br>6.2<br>6.3<br>Commo<br>5.1 The<br>very highsent<br>policy of | There is a clear and published policy on participant attendance and punctuality.  Accurate and secure records of attendance and punctuality at each session are kept for all participants, collated centrally and reviewed.  Participant absences are followed up promptly and appropriate action taken.  This standard is judged to be:                                 | O Ye        | es (  | N      N      wucce     with and | ssful<br>h an<br>pub | lly<br>y<br>lish a |   |
| 6.1<br>6.2<br>6.3<br>Commo<br>5.1 The<br>very highsent<br>policy of | There is a clear and published policy on participant attendance and punctuality.  Accurate and secure records of attendance and punctuality at each session are kept for all participants, collated centrally and reviewed.  Participant absences are followed up promptly and appropriate action taken.  This standard is judged to be:                                 | O Ye        | es (  | N      N      wucce     with and | ssful<br>h an<br>pub | lly<br>y<br>lish a |   |
| 6.1<br>6.2<br>6.3<br>Commo<br>5.1 The<br>very highsent<br>policy of | There is a clear and published policy on participant attendance and punctuality.  Accurate and secure records of attendance and punctuality at each session are kept for all participants, collated centrally and reviewed.  Participant absences are followed up promptly and appropriate action taken.  This standard is judged to be:                                 | O Ye        | es (  | N      N      wucce     with and | ssful<br>h an<br>pub | lly<br>y<br>lish a |   |

| 7.     | The provider regularly obtains and records feedback from participants and other stakeholders and takes appropriate action where necessary  |                       |                      |  |
|--------|--|-----------------------|----------------------|--|
| 7.1    | The provider has effective mechanisms for obtaining feedback from participants and other stakeholders (such as staff, partner providers and employers) on all aspects of the provider's provision, including formal participant representation where appropriate.  | <ul><li>Yes</li></ul> | ○ No                 |  |
| 7.2    | Feedback is obtained, recorded and analysed on a regular basis.  | Yes                   | ○ No                 |  |
| 7.3    | The feedback is reviewed by management and action is taken where necessary.  | Yes                   | ○ No                 |  |
| 7.4    | There is a mechanism for reporting on the provider's response to the feedback to the participant body.   | Yes                   | ○ No                 |  |
|        | This standard is judged to be:   Met   Partially Met   Not Met   |                       |                      |  |
| Comm   | ents —   |                       |                      |  |
|        | are strong and thorough systems for gathering feedback from students and from universities amme design has been influenced by feedback from these universities and from reflective logants.  |                       |                      |  |
| 8.     | The provider has effective systems to review its own standards and assess its own performance with a view to continuing improvement  |                       |                      |  |
| 8.1    | There are effective systems for monitoring and periodically reviewing all aspects of the provider's performance.   | ○ Yes                 | <ul><li>No</li></ul> |  |
| 8.2    | Reports are compiled which present the results of the provider's reviews and incorporate action plans.   | ○ Yes                 | <ul><li>No</li></ul> |  |
| 8.3    | Action plans are implemented and regularly reviewed.   | ○ Yes                 | <ul><li>No</li></ul> |  |
|        | This standard is judged to be:   |                       |                      |  |
| Comm   | ents —   |                       |                      |  |
| numbe  | accurate in understanding its own strengths and areas for development. The Self Evaluation Fer of its own strengths such as the quality of the programmes, the quality of the teaching salationships with the University of Oxford and universities overseas.  |                       |                      |  |
| the de | F also indicates, again accurately, areas for development such as the production of quality provelopment of better attendance recording methods and the need to plan for future growth. Onto are evident at SEE, but the quality processes need to be more systematic and less informal                    | Quality o             |                      |  |
| should | 2 and 8.3 SEE must develop a systematic approach to review its activities across all of its prog<br>I result in the production of a performance report, listing all review and action points. This rev<br>n at least annually and be made available for all interested parties, such as students and stake | iew and               | report sho           |  |
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#### **INSPECTION AREA - TEACHING, LEARNING AND ASSESSMENT** 9. Programme management is effective There is a suitably qualified and experienced programme manager or management team 9.1 Yes \( \cap \) No with responsibility for teaching, learning and assessment and the management of the body of trainers. 9.2 Classes are timetabled and rooms allocated appropriately for the courses offered. Yes \( \cap \) No $\bigcirc$ NA The allocation of trainers to classes provides for a consistent learning experience and 9.3 Yes \( \cap \) No $\bigcirc$ NA delivery is monitored to ensure consistency. There is an appropriate policy and effective procedures for the acquisition of teaching and 9.4 Yes \( \cap \) No learning resources. This standard is judged to be: Met Partially Met Not Met Comments SEE academic staff are highly qualified. The advance timetabling of the teaching rooms ensures that a high priority is placed on ensuring an excellent student experience. The courses are planned and delivered in ways that enable participants to succeed 10. 10.1 Courses are designed and delivered in ways that allow participants to develop the Yes ○ No ○ NA knowledge and skills which will be required for final examinations or assessments or which meet stakeholders' requirements. 10.2 Lessons and assessments maintain an appropriate focus on any assessment objectives or NA statement of learning outcomes established by the awarding body. 10.3 Formative assessments appropriately reflect the nature and standards of summative NA examinations.

#### Comments

Assessment is by way of small group assessed research projects, that are thoroughly reviewed prior to and during the programme. This means that student sponsors are active in helping put projects together. The end of programme assessment is based against the aims of the project. Such projects receive input from student sponsors, local industry and business contacts. Students work together on agreed projects but also develop their own learning skills. The course is internal and therefore there is no awarding body.

Partially Met

O Not Met

10.4 Participants are encouraged and enabled to develop independent learning skills.

the classroom delivery of the course.

This standard is judged to be:

10.5 The academic backgrounds and particular needs of participants are taken into account in

Met

Yes ○ No

Yes \( \cap \) No

 $\bigcirc$  NA

| 11.    | Trainers are suitable for the courses to which they are allocated and effective in delivering them   |          |             |
|--------|--|----------|-------------|
| 11.1   | Trainers are appropriately qualified and experienced.  | Yes      | ○ No        |
| 11.2   | Trainers have a level of subject knowledge, pedagogic and communicative skill which allows them to deliver the content of courses effectively.                         | Yes      | ○ No        |
| 11.3   | The appraisal procedures for trainers incorporate regular classroom observation.   | Yes      | ○ No        |
| 11.4   | Trainers are supported in their continuing professional development and enabled to develop further pedagogic techniques to enhance the learning of participants.       | Yes      | ○ No        |
| 11.5   | Trainers respond to different learning needs of participants where appropriate, taking various learning styles into account in their planning and delivery of lessons. | Yes      | ○ No        |
| 11.6   | Trainers employ effective strategies to involve all participants in active participation and to check their understanding of concepts and course content.              | Yes      | ○ No        |
|        | This standard is judged to be:   Met  Partially Met  Not Met   |          |             |
| Comm   | ents   |          |             |
| 12.    | The provider provides participants and trainers with access to appropriate resources and materials for study   |          |             |
|        | This standard is judged to be:   Met  Partially Met  Not Met   |          |             |
| Comm   | ents ————————————————————————————————————  |          |             |
| Studen | its have access to the Bodleian Library, the main research library of the University of Oxford   | Students | s also have |

access to computing facilities in the colleges used for the programmes.

| 13.   | Participants receive appropriate assessment and feedback on their performance and                                  |         |     |            |     |            |     |
|-------|--|---------|-----|------------|-----|------------|-----|
|       | progress, which are effectively monitored  |         |     |            |     |            |     |
| 13.1  | Feedback is given to individual participants tailored to meet their specific needs and                             | •       | Yes | $\bigcirc$ | No  |            |     |
|       | constructive in its nature and delivery.   |         |     |            |     |            |     |
| 13.2  | Courses are planned to include a schedule of assessments, the procedures and criteria for                          | •       | Yes | 0          | No  | 0          | NA  |
|       | which are available in writing and in advance to participants and trainers.  |         |     |            |     |            |     |
| 13.3  | Assessment outcomes are monitored to enable the identification of participants who are                             | (e)     | Yes |            | No  | $\circ$    | NA  |
|       | not making satisfactory progress and prompt intervention where appropriate.  |         |     |            |     |            |     |
| 13.4  | Participants are made aware of how their progress relates to their targeted level of                               | •       | Yes |            | No  | 0          | NA  |
|       | achievement.   | •       |     |            |     |            |     |
| 13.5  | Additional support or advice on alternative courses is provided to participants who are                            |         | Ves |            | No  | •          | NΔ  |
|       | judged not to be making sufficient progress to succeed.  |         | 103 | $\cup$     | 140 |            | IVA |
| 13.6  | Participants have appropriate access to trainers outside class time.   |         | Yes |            | No  |            | NΔ  |
|       |  | •       |     |            |     |            | , . |
|       |  |         |     |            |     |            |     |
|       | This standard is judged to be:   Met   Partially Met   Not Met   |         |     |            |     |            |     |
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| Comm  | ents ————————————————————————————————————  |         |     |            |     |            |     |
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| 14.   | The provider offers courses leading to accredited awards granted by recognised awarding                            |         |     |            |     |            |     |
|       | bodies wherever appropriate  |         |     |            |     |            |     |
|       | This standard is indeed to be C. Mark. C. Doubielly, Mark. C. Nick Mark. C. Nick Mark. C. Nick Mark. C. Nick Mark. |         |     |            |     |            |     |
|       | This standard is judged to be:   |         |     |            |     |            |     |
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| Commo | ents ————————————————————————————————————  |         |     |            |     |            |     |
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| 4-    |  |         |     |            |     |            |     |
| 15.   | There is a clear rationale for courses leading to unaccredited or internal awards                                  |         |     |            |     |            |     |
|       |  |         |     |            |     |            |     |
| 15.1  | There is a clear statement of the level claimed relative to the NQF/QCF and evidence                               | $\circ$ | Yes | $\circ$    | No  | $\bigcirc$ | NA  |
|       | that participants who receive the award meet the stated requirements for that level.                               |         |     |            |     |            |     |
| 15.2  | There is evidence of the extent to which the awards are accepted for the purposes of                               | $\circ$ | Yes | $\bigcirc$ | No  | $\bigcirc$ | NA  |
|       | employment or further study.   |         |     |            |     |            |     |
| 15.3  | External moderators are involved in the assessment process where appropriate.                                      | $\circ$ | Yes | $\bigcirc$ | No  | $\bigcirc$ | NA  |
|       |  |         |     |            |     |            |     |
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|       | This standard is judged to be:   |         |     |            |     |            |     |
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| 16.  | There are satisfactory procedures for the administration of examinations and other means of assessment  |           |          |         |
|------|---|-----------|----------|---------|
| 16.1 | The provider complies with the requirements of the relevant awarding bodies in terms of examination security and administration where appropriate.  | ○ Yes     | ○ No     | ○ NA    |
| 16.2 | For internal assessments and awards, there are effective systems in place for examination security and administration, and clear procedures for participants to appeal against their marks. | ○ Yes     | ○ No     | ○ NA    |
|      | This standard is judged to be:  |           |          |         |
| Comm | ents ————————————————————————————————————   |           |          |         |
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| INSP | ECTION AREA - PARTICIPANT WELFARE   |           |          |         |
| 17.  | Participants receive pastoral support appropriate to their age, background and circumstances  |           |          |         |
| 17.1 | There is at least one named staff member responsible for participant welfare who is suitably trained, accessible to all participants and available to provide advice.                       | Yes       | O No     | ○ NA    |
| 17.2 | Participants receive appropriate advice before the start of the programme.  | Yes       | ○ No     |         |
| 17.3 | Participants receive an appropriate induction and relevant information at the start of the programme.   | Yes       | ○ No     |         |
| 17.4 | Participants are issued with a contact number for out-of-hours and emergency support.   | Yes       | ○ No     | ○ NA    |
| 17.5 | The provider has policies in place to avoid discrimination and a published procedure for dealing with any abusive behaviour.  | Yes       | ○ No     |         |
|      | This standard is judged to be:   Met   Partially Met   Not Met  |           |          |         |
| Comm | ents ————————————————————————————————————   |           |          |         |
|      | on student feedback and inspector observation, students are very well looked after and have mme covering every hour of their time with SEE.   | e a detai | led educ | ational |
|      |   |           |          |         |

| 18.     | International participants are provided with specific advice and assistance  |     |      |               |       |          |
|---------|--|-----|------|---------------|-------|----------|
| 18.1    | International participants receive appropriate advice before their arrival on travelling to and staying in the UK.   | •   | Yes  | 0             | No    |          |
| 18.2    | International participants receive an appropriate induction upon arrival covering issues specific to the local area.   | •   | Yes  | О             | No    |          |
| 18.3    | Information and advice specific to international participants continues to be available throughout the course of study.  | •   | Yes  | 0             | No    |          |
| 18.4    | Provision of support takes into account cultural and religious considerations. Where possible, participants have access to speakers of their own first language. | •   | Yes  | 0             | No    |          |
|         | This standard is judged to be:   Met Partially Met Not Met NA  |     |      |               |       |          |
| Comm    | ents   |     |      |               |       |          |
|         |  |     |      |               |       |          |
|         |  |     |      |               |       |          |
| 19.     | The fair treatment of participants is ensured  |     |      |               |       |          |
| 19.1    | Participants apply for and are enrolled on courses under fair and transparent contractual terms and conditions.  | •   | Yes  | 0             | No    |          |
| 19.2    | Participants have access to a fair complaints procedure of which they are informed in writing at the start of the course.  | •   | Yes  | 0             | No    |          |
|         | This standard is judged to be:   Met  Partially Met  Not Met   |     |      |               |       |          |
| Comm    | onte   |     |      |               |       |          |
| Commi   |  |     |      |               |       |          |
|         |  |     |      |               |       |          |
|         |  |     |      |               |       |          |
|         |  |     |      |               |       |          |
| 20.     | Where residential accommodation is offered, it is fit for purpose, well maintained and appropriately supervised  |     |      |               |       |          |
| 20.1    | Any residential accommodation is clean, safe and of a standard which is adequate to the needs of participants.   | •   | Yes  | 0             | No    |          |
| 20.2    | Any residential accommodation is open to inspection by the appropriate authorities,  | 0   | Yes  | 0             | No    | ● NA     |
| 20.3    | including Ofsted where participants under 18 are accommodated.  Clear rules and fire, health and safety procedures are in place, with appropriate precautions    | •   | Yes  | $\overline{}$ | No    |          |
| 20.4    | taken for security of participants and their property.   | _   |      |               |       |          |
| 20.4    | A level of supervision is provided appropriate to the needs of participants.   | •   | Yes  | 0             | No    |          |
| 20.5    | Separate accommodation blocks are provided for participants under 18.  | 0   | Yes  | 0             | No    | ● NA     |
|         | This standard is judged to be:   Met  Partially Met  Not Met  NA   |     |      |               |       |          |
| Comm    | ents -   |     |      |               |       |          |
| SEE us  | es is the University of Oxford own accommodation stock for students. However, if course stud   | ent | s br | ing t         | their | · family |
| with th | nem, SEE makes arrangements in local Oxford hotels.  |     |      |               |       |          |
|         |  |     |      |               |       |          |
|         |  |     |      |               |       |          |

| 21.   | Where home-stay accommodation is organised, the welfare of participants is ensured and the provider's relationship with hosts is properly managed   |           |           |        |
|-------|---|-----------|-----------|--------|
| 21.1  | Due care is taken in selecting home-stay accommodation which both provides a safe and comfortable living environment for participants and is appropriately located for travel to the provider and back. | O Yes     | ○ No      |        |
| 21.2  | Any home-stay accommodation is inspected before participants are placed and is subject to regular re-inspection by a responsible representative or agent of the provider.                               | ○ Yes     | ○ No      |        |
| 21.3  | The provider has appropriate contracts in place with any hosts, clearly setting out the rules, terms and conditions of the provision.   | ○ Yes     | ○ No      |        |
| 21.4  | Appropriate advice and support is given to both hosts and participants before and during the placement.   | ○ Yes     | ○ No      |        |
| 21.5  | Clear monitoring procedures are in place with opportunities for participant feedback and prompt action taken in the event of problems.  | O Yes     | ○ No      |        |
|       | This standard is judged to be: O Met O Partially Met O Not Met NA   |           |           |        |
| Commo |   |           |           |        |
| 22.   | The provider provides an appropriate social programme for participants and information on leisure activities in the area  |           |           |        |
| 22.1  | Participants are provided with appropriate information on opportunities for participation at events and other leisure activities which may be of interest.  | Yes       | ○ No      |        |
| 22.2  | The social programme is responsive to the needs and wishes of participants.   | Yes       | ○ No      | ○ NA   |
| 22.3  | Any activities within the social programme have been chosen with consideration for their affordability by the majority of participants.   | Yes       | ○ No      | ○ NA   |
| 22.4  | Any activities organised by the provider are supervised by a responsible representative with suitable qualifications and experience.  | Yes       | ○ No      | ○ NA   |
|       | This standard is judged to be:   Met   Partially Met   Not Met   NA   |           |           |        |
| Commo | ents ————————————————————————————————————   |           |           |        |
| Great | care is taken to put together a social and cultural programme appropriate to course participar  | nts and t | his inclu | ides a |

number of excursions around the United Kingdom.

# 23. The provider has secure possession of and access to its premises 23.1 The provider has secure tenure on its premises. 23.2 Where required, the provider has access to suitable external premises for training ● Yes ○ No ○ NA purposes of a temporary or occasional nature. This standard is judged to be: Met Partially Met ○ Not Met **Comments** 24. The premises provide a safe, secure and clean environment for participants and staff 24.1 Access to the premises is appropriately restricted and secured. Yes \( \cap \) No 24.2 The premises are maintained in an adequate state of repair, decoration and cleanliness. Yes ○ No 24.3 There are specific safety rules in areas of particular hazard (e.g. science laboratories), Yes ○ No ○ NA made readily available to participants, staff and visitors. 24.4 General guidance on health and safety is made available to participants, staff and visitors. ● Yes ○ No 24.5 There is adequate signage inside and outside of the premises and notice boards for the Yes \( \cap \) No display of general information. 24.6 There is adequate circulation space for the number of participants and staff Yes \( \cap \) No accommodated, and a suitable area in which to receive visitors. 24.7 There are toilet facilities of an appropriate number and level of cleanliness. Yes \( \cap \) No 24.8 There is adequate heating and ventilation in all rooms. Yes ○ No This standard is judged to be: Partially Met Not Met Met

Safety rules apply to relevant industrial visits for example to a local waste recycling plant.

**Comments** 

**INSPECTION AREA - PREMISES AND FACILITIES** 

| 25.  | Training rooms and other learning areas are appropriate for the courses offered   |     |      |      |
|------|---|-----|------|------|
| 25.1 | Training rooms and other learning areas provide adequate accommodation in size and number for the classes allocated to them.  | Yes | ○ No |      |
| 25.2 | Training rooms and any specialised learning areas (e.g. laboratories, workshops, studios) are equipped to a level which allows for the effective delivery of each course. | Yes | O No | ○ NA |
| 25.3 | There are facilities suitable for conducting the assessments required on each course.   | Yes | ○ No | ○ NA |
|      | This standard is judged to be:   Met  Partially Met  Not Met  |     |      |      |
| Comm | ents  |     |      |      |
| 26.  | There are appropriate additional facilities for participants and staff  |     |      |      |
| 26.1 | Participants have access to sufficient space and suitable facilities for private study, including library and IT resources.   | Yes | ○ No | ○ NA |
| 26.2 | Trainers have access to sufficient personal space for preparing lessons, marking work and relaxation.   | Yes | ○ No | ○ NA |
| 26.3 | Participants and staff have access to space and facilities suitable for relaxation and the consumption of food and drink where appropriate.                               | Yes | ○ No | ○ NA |
| 26.4 | Participants and staff have access to storage for personal possessions where appropriate.   | Yes | ○ No | ○ NA |
| 26.5 | There are individual offices or rooms in which trainers and senior management can hold private meetings and a room of sufficient size to hold staff meetings.             | Yes | ○ No |      |
|      | This standard is judged to be:   Met Partially Met Not Met  |     |      |      |
| Comm | ents ————————————————————————————————————   |     |      |      |
|      |   |     |      |      |
|      |   |     |      |      |
| СОМ  | PLIANCE WITH STATUTORY REQUIREMENTS   |     |      |      |
|      | Declaration of compliance has been signed and dated.  | Yes | ○ No |      |
|      |   |     |      |      |
|      |   |     |      |      |
|      |   |     |      |      |
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|      |   |     |      |      |
|      |   |     |      |      |
|      |   |     |      |      |

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#### **PART C - SUMMARY OF STRENGTHS AND ACTION POINTS**

Numbering of action points aligns with that of the minimum standards

### MANAGEMENT, STAFFING AND ADMINISTRATION

#### **Provider's strengths**

Owner managers who implement a clear vision of how they want SEE to develop and deliver high quality programmes of study to meet the needs of students and student sponsors.

Very well qualified staff.

Good quality premises.

| Highly effective application and enrolment procedure to ensure the suitability of   |                              |  |
|---|------------------------------|--|
| Actions required  | Priority H/M/L               |  |
| 6.1 SEE must develop and publish a policy on attendance.  | ○ High ● Medium ○ Low        |  |
| 6.2 SEE must keep records of student attendance and punctuality so as to enable a review of attendance and punctuality to take place.   | ○ High ● Medium ○ Low        |  |
| 8.1, 8.2 and 8.3 SEE must develop a systematic approach to review its activities across all of its programmes. This review should result in the production of a performance report, listing all review and action points. This review and report should happen at least annually and be made available for all interested parties, such as students and stakeholders. | ○ High <b>⑥</b> Medium ○ Low |  |
| TEACHING, LEARNING AND ASSESSMENT   |                              |  |
| Provider's strengths  |                              |  |
| Very well qualified staff with links to the University of Oxford.  Excellent teaching and learning facilities.  |                              |  |

# **PARTICIPANT WELFARE**

### **Provider's strengths**

None.

Very detailed programmes of activities for participants that are well thought out and highly appropriate for the international student recruited by SEE.

**Actions required** 

|       | Actions required | Priority H/M/L        |
|-------|------------------|-----------------------|
| None. |                  | ☐ High ☐ Medium ☐ Low |

Priority H/M/L

○ High ○ Medium ○ Low

# **PREMISES AND FACILITIES**

| Provider's strengths  |  |  |  |  |
|---|--|--|--|--|
| High class facilities of the University of Oxford are used.   |  |  |  |  |
| Actions required  | Priority H/M/L                                     |  |  |  |
| None.   | ☐ High ☐ Medium ☐ Low                              |  |  |  |
| RECOMMENDED AREAS FOR QUALITY IMPROVEMENT   |  |  |  |  |
| SEE is advised to review its administrative resource and structure student numbers.                           | in the event of planned expansion of provision and |  |  |  |
| COMPLIANCE WITH STATUTORY REQUIREMENTS  |  |  |  |  |
| The compliance with statutory requirements document has been safeguarding issues relevant to this inspection. | signed by one of the company owners. There were no |  |  |  |
|   |  |  |  |  |